

## **Leven & Beeford Medical Practice**

### **Patient Participation Group Meeting**

**Wednesday 20<sup>th</sup> September, 2017 (BEEFORD)**

#### **Staff Members Present**

Terri Wardell, Josette Riley, Dr Chapman

#### **Patients Present**

Pam Hill, John Carr, Margaret White, Lawrence Trender, Dorothy Hailstone, Ann Nixon, Trevor Bottomley

#### **Apologies**

Adrienne Sellers

#### **Meeting**

Terri opened the meeting by thanking everyone for coming.

Terri referred to the last meeting minutes and gave an update on the fundraising for the defibrillators in memory of Dr Sykes. She thanked everyone for all of their help at the coffee and cake day at Leven surgery and confirmed that the money raised on the day totalled £1,152.00. She also informed us that the total raised so far through collections now stands at £2,616.00.

Terri informed us that the Doctors have decided to buy two defibrillators themselves in memory of Dr Sykes to be on the outside wall of both Leven & Beeford surgeries with a brass plaque in his memory.

Another event is going to be held this Friday 22<sup>nd</sup> September at Beeford Surgery in the same form as Leven – coffee and cakes.

It was mentioned that the new check-in screen at Leven is proving to be very successful and patients in general seem happy to use it. Terri will ask Elizabeth Denton if she would come in for a couple of hours to show/help patients to use it as she has previously volunteered to do this.

Terri confirmed the dates of the Flu Clinics with the group and said that they would run in the same format as last year. It was asked if there was anything in place to stop non-criteria injections being given. Terri said that it would be very difficult to ask everyone and check as the clinics are very speedy, however staff running the clinics are being asked to be extra vigilant in spotting patients who may not fit the criteria i.e. not over 65 or chronic condition patient. The criteria this year has been widened and staff are being made aware of these changes.

Dorothy asked if we had anymore thoughts on having a book stall in the waiting room. Terri confirmed that it did not affect infection control and along with Dr Chapman said it would be ok to have this. It was agreed that Dorothy would organise and set up this and Terri will ask Andrea to create a donations box. This may be extended to DVD's if successful.

**Notice Board Topics:** Terri asked for ideas for future topics. It was agreed that the next month would be designated to the Flu campaign. Ideas included chest problems, managing colds etc. Shingles and other topics which could tie in with national awareness campaigns. Cancer awareness / MacMillan and survival rates – Terri to gather some statistics/figures to quote and awareness for patients to consult GP in the first instance of suspicion of illness. Dorothy also suggested depression especially in the young would also be a useful topic.

Social Care referrals: Terri informed the group that from Monday (25<sup>th</sup> September 2017) the practice will have a lady coming into Leven Surgery who the GP's can refer to for social needs. This is a new scheme and aims to help free up doctor's time for patients who need help with social needs for example housing issues, loneliness etc. and we hope that this will prove a successful addition to our services.

### **Any other business**

Pamela Hill made us aware that she had been for an x-ray at Hornsea Cottage Hospital but had previously been told by staff that she couldn't go there. It appears that x-rays which are non-urgent i.e. not chest x-ray can still be done at Hornsea but patient must call them and make an appointment as they would for Beverley hospital – only chest x-rays and query fractures are for the walk in service which is 2.00pm – 4.30pm Tuesday, Wednesday and Thursday. This has been relayed to staff at both surgeries.

Date of Next Meeting Wednesday 8<sup>th</sup> November, 1pm Leven Surgery.